

**Sarina Phan** (*Vietnamese Interpreter/Translator, Tetra Communication*)

**Marie Piu** (*Psychologist and Education and Service Development Consultant, the Victorian Transcultural Psychiatry Unit*)

**Know your opponent, know yourself and win your one hundred battles.**

This saying is attributed to Sun Tzu, the God of War and is a universal recipe for success having been adapted to business administration the world over.

Working with culturally & linguistically diverse clients often requires the services of an interpreter or translator and the key to effective communication in this triangle requires all professionals involved (the clinician/doctor/solicitor and the interpreter) to clearly understand and appreciate each other's role and work together as a team.

Sarina Phan Vietnamese Interpreter/Translator and Educator from Tetra Communication and Marie Piu Psychologist and Education and Service Development Consultant from the Victorian Transcultural Psychiatry Unit, were part of a team of clinicians, educators and interpreters who developed a series of training materials, including an interactive interpreter training program for mental health clinicians which the presenters then delivered in a series of programs across Victoria.

The presentation will focus on the elements of and strategies for building this partnership in their training program and also on its delivery. It will include practical ideas for trainers delivering interpreting training and related topics as well as providing interpreters with tips on how to work effectively with other professionals to achieve maximum results. The presentation will also demonstrate the importance of forming a professional partnership when an interpreter is involved.