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Speaking of doctors . . .

DOCTORS who use an empathetic voice with patients can elicit more health information and get patients to stick to their treatment regime.

Monash University researchers found doctors used three voices when talking to patients: the doctor voice (seeking information), educator voice (informing about a condition) and the fellow human voice (getting patients to talk about their problems).

While "doctor" and "educator" voices were more common, patients had better outcomes when encouraged to talk about themselves.